



Association of State and Provincial Psychology Boards

Serving member jurisdictions by promoting excellence in regulation and advancing public protection.

ASPPB Telepsychology Task Force Principles and Standards

The ASPPB Telepsychology Task Force has proposed the following set of principles/standards specific to telepsychology:

1. Psychologists providing telepsychology services will be held to the same standard of care/competence/conduct as they would when providing more traditionally based services.
2. Psychologists providing interjurisdictional telepsychology services shall be licensed/registered in good standing in the home jurisdiction from which the services are being provided.
3. Psychologists providing telepsychology services shall be aware of the location of the client/patient and ensure the legal entitlement to provide telepsychology services in that jurisdiction.
4. At the onset of professional services, psychologists providing telepsychology services shall provide notification to the boards of all jurisdictions into which the telepsychological service will be provided and in which the client/patient resides or is located at the time of service. The psychologist shall identify the home jurisdiction in which they hold a license in good standing.
5. Psychologists providing telepsychology services shall be aware of applicable laws, rules, regulations, and standards for practice in the jurisdiction into which the service is being delivered, including but not limited to any requirement to have liability insurance in the jurisdiction into which the services are being provided. Where there is a conflict between jurisdictions with regard to laws, regulations, and standards, psychologists shall adhere to the laws, regulations and standards of his/her home jurisdiction in a manner consistent with the distant jurisdiction's laws and regulations as is reasonably possible. The psychologist will inform the patient/client of all

- significant conflicts that may adversely impact the professional services that the psychologists will provide with a particular emphasis on any limits to confidentiality, privilege, and duties to report.
6. Psychologists providing telepsychology services shall be competent in the technology of the service delivery medium and maintain current competency through continuing professional development, consultation or other procedures, in conformance with current regulatory requirements.
 7. Psychologists providing telepsychology services will ensure the electronic and physical security and integrity of client records, including any electronic data and communications.
 8. Psychologists providing telepsychology services shall be competent in the maintenance of privacy, confidentiality, and security related to equipment, electronic records and electronic communications or data, including the disposal of such.
 9. Psychologists providing telepsychology services shall provide the client/patient with the contact information and process for filing a complaint with the regulatory body of the home jurisdiction in which they hold a license in good standing.
 10. Psychologists providing telepsychology services shall establish and communicate policies with the client/patient regarding technological difficulties or failures.
 11. Psychologists providing telepsychology services must verify at the onset of each contact the identity of the client/patient, as well as the identity of all individuals privy to any electronically transmitted service, at any time during the contact.
 12. Psychologists providing telepsychology services must inform the client/patient of any limits to confidentiality, security, and privacy unique to the telepsychology service being provided.